

Joyful Tails, LLC
Dog Training and Boarding
Boarding Agreement

Name: _____ Date: _____
Address: _____ City: _____ State: _____ Zip: _____
Email: _____
Phone (home): _____ Phone (wk): _____ Cell: _____
Dog's Name: _____ Breed: _____ Age: _____
Sex: _____ Spayed/Neutered?* (Y/N) Weight: _____ lbs.

*All dogs over 6 months of age must present proof of alteration.

We can't accept any dogs without emergency contact(s) – please include both names and phone numbers: _____

Veterinarian clinic: _____ Phone # _____
Last date annual vaccinations were administered: _____
Please list any known medical issues your dog has. _____

Is your dog on any medications? _____ If so, how much and how often: _____
Does your dog have any allergies? _____ If so, to what? _____

What brand of food does your dog eat? _____
How much does he/she eat per meal? _____ Fed how many times a day? _____
Are there any foods or treats that your dog can't have? (For example, some dogs may be on a grain-free diet and cannot have treats from the community treat jar.) _____
Has your dog ever bitten or injured a person or animal? If so, please describe:

Is your dog frightened by any noises? _____ If yes, please explain: _____
Is your dog frightened by anything else? _____
How does your dog react to strangers? _____
Does your dog have any sensitive areas on his/her body? _____
Is your dog:

Housebroken? _____ (Because of the additional time and attention needed to work with indoor dogs that are not housebroken, additional fees will apply. See rates and fees online for more details.)
Crate trained? _____ Does your dog play well with other dogs? _____
What type of daily exercise does your dog get at home?

If so, do you give permission for your dog to play with others while boarding at Joyful Tails? _____

Are there any types of dog your dog does not like or is scared of? _____

Policies and Procedures

Records and Agreements

Please bring the following paperwork with you (or mail/email it to Joyful Tails) prior to your dog's first stay with us:

- Completed, signed boarding agreement
- Proof of current vaccinations:
 - DHPP
(Distemper, Hepatitis, Parvovirus, Parainfluenza)
 - Rabies
 - Bordetella
 - Canine Influenza vaccine
 - Negative fecal test within the past year

Puppies

While we are happy to accommodate young dogs, we cannot accept puppies until they have completed their third round of vaccinations for their own protection.

Cancellations

Because space is limited at Joyful Tails, it is a courtesy to all clients to let us know as soon as possible if you will not need your reservation spot; we consistently reach full capacity and have to turn people away, particularly during the holidays. Payment must be made in full at least 2 weeks prior to arrival date. Reservations not paid in full by that time are no longer guaranteed.

- Cancellations made more than 2 weeks prior to arrival date will be refunded the full amount.
- Cancellations made 1-2 weeks prior to arrival date will be refunded 50% of the full boarding amount.
- Cancellations made less than one week before arrival will not be refunded.

What to Bring

While staying with Joyful Tails, your dog will need:

- Food
- Treats for your dog (in a re-sealable container, please)
- Leash (4' or 6' non-retractable preferred)
- Collar
- Any medications your dog is currently taking
- Flea & tick or heartworm preventative (if needed during your dog's stay)

Being away from home can be stressful, and we want your dog to feel as much at home as possible. You may also want to bring the following items:

- Dog bed
- A shirt or blanket with your scent on it

We do not recommend bringing toys, as another dog could easily destroy them. Please label your dog's belongings to prevent any mixups during his or her stay.

Other Considerations

- Because your pets will be living in our home, we can only accept dogs that can live peacefully with a variety of people and dogs. Unsafe behavior will not be tolerated. A trial overnight "meet the pack" visit will be required prior to your dog's first stay with us to make sure that your pet fits comfortably into our program. A one-time charge of \$30 will apply. Only an abbreviated stay is required, from 4:00pm to 10:00am. We can accommodate a longer stay; the regular boarding rate may apply.
- All dogs over 6 months of age must be spayed or neutered to stay at Joyful Tails, unless medically exempt. For more information on the advantages of altering your pet, visit the Humane Society of the United States' website at http://www.humanesociety.org/issues/pet_overpopulation/facts/spay_neuter_myths_facts.html

Rates and Fees

Cost per 24-hour time period: Please check our website for current pricing.

*Dogs requiring specialized care may incur a \$5 per day additional handling fee.

*We do not charge extra to administer medications, special foods, or treats.

*Late pickups will incur a \$8 hourly fee. Once the 5th hour is reached, an additional day of boarding will be charged.

*Should any medical condition arise, we will attempt to contact you before proceeding. Should a medical emergency arise that requires urgent attention, we will seek veterinary care immediately at the owner's expense.

*Our facility is regularly treated by a professional pest control company. However, if any parasites are found on your dog, the animal will be treated at your expense. Additional fees may apply to treat other animals affected by a flea or tick outbreak brought into the facility by your dog.

*We expect you to provide adequate amounts of food and medication for the duration of your pet's stay. If these supplies are exhausted prior to pickup, we will purchase additional items on your behalf at your expense. A \$25 trip charge fee will also apply.

* Trial overnights cost \$30

Forms of Payment

We accept cash, check, money order, or online via Quickbooks.

Waiver, Assumption of Risk and Agreement to Hold Harmless

I understand that I am responsible for any harm caused by my dog while boarding at Joyful Tails. I shall indemnify Joyful Tails against any claims made against the company or losses or damages of any kind suffered by Joyful Tails as a result of my failure to inform Joyful Tails of any pre-existing condition my dog may have (such as illness or aggression problems). I understand that in admitting my dog to Joyful Tails the facility has relied on my representation that my dog is in good health and has not harmed or shown aggression or threatening behavior towards any person or any other dog. I, as the owner, agree to be solely responsible for any and all acts or behavior of my pet while in the care of Joyful Tails. If my pet should become ill or seem to be in need of medical consideration, Joyful Tails reserves the right to administer aid and/or use any available veterinarian. I, the owner, shall pay any expenses so incurred.

Owner's Signature

Date